Your Privacy is Important to Us
The Epilepsy Association is committed to protecting the information you share with us, and in turn respecting your privacy. This Privacy Statement will explain the type of information we collect, how we use that information, and how we protect that information. The Epilepsy Association reserves the right to change this Privacy Statement at any time and will notify you of any changes as required by law.

What Information We Collect
The Epilepsy Association understands your concerns regarding the confidentiality of information you share with us. We collect information from you on applications and other transactions with us. This information can include name, address, and social security number. Under certain conditions we may also ask you and/or your dependent(s) for medical history information. We collect this information to:

- Accurately identify you
- Protect and administer your account
- Understand your needs
- Provide you with information regarding our services

What Information We May Disclose
We do not disclose any nonpublic personal information about our consumers or former consumers to anyone, except as permitted by law. We may use the information you share with us internally under the premise of “minimum necessary” to conduct business operations. We may share the information we collect from you with non-affiliated entities, but only to the extent permitted by law. This can include sharing information with the following types of entities:

- Third parties that provide services necessary to effect, administer, or enforce transactions that you request or authorize
- Law enforcement officers and government agencies and courts as required by subpoena, court order, or law
- Third parties that perform services on our behalf with whom we have identified “Business Associate” agreements

Protecting Your Personal Information
The Epilepsy Association takes the security of your information very seriously and has established security standards and procedures to prevent unauthorized access to consumer information. We maintain physical, electronic, and procedural safeguards to protect your information. Only authorized personnel within our organization who need to service your account see your information. These individuals are trained to properly handle personal information and must abide by the terms of a confidentiality agreement.

Former Consumers
If you end your relationship with the Epilepsy Association, we will adhere to the information policies and practices described in this policy.

If you have any questions regarding this notice, please contact (216) 579-1330.